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CHARTWELL NEWSLETTER







The newsletter is all about celebrating our staff and service users, bringing you news stories from the world of social care and from within Chartwell itself.

This Month ...

In this edition of the newsletter we will be looking at pictures from service user activities from the past month, celebrating our lottery and employee of the month winners, and meeting Danielle Smith from Milligan! If anyone has any suggestions or wants to send over their achievements please pop an email over to newsletter@chartwelltrust.org!

From your pagement team

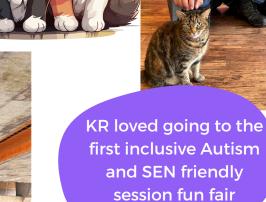
We are looking for a Steering Group for the newsletter! The steering group will gather stories and meet monthly collaborate to create the newsletter. if you are interested in taking part we are looking for anyone to get involved, contact your line manager or email newsletter@chartwelltrust.org to express your interest! YOUR GOOD NEWS

GP went to Derby and enjoyed a wet and windy day

G

News



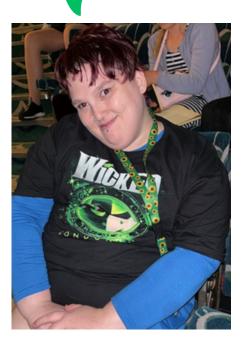


MHM went to the Kitty Café in Nottingham and enjoyed it

Good News



SS watching wicked in London



NAL celebrated her birthday and visited Alton Towers





CM, RW,NAL,SS making pizza

News

SS visited Birmingham CM and NL visted the farm and had a tractor ride

Goo

KS back of a

horse







YOUR GOOD NEWS



LC helping Staff prepare breakfast for everyone

YOUR GOOD NEWS

AD going to show support to Hannah in her charity event IS and ST went to Rutland water. They enjoyed the weather and company

Good

IS and LM showing there love towards animals whilst feeding them healthy snacks





d News

IS celebrating his

Birthday by going

quad biking

IS and LM working hard at the Gym





Coach House have had a great time this month. We have had our Summer fete, and despite the dodgy weather we all still had fun and managed to raise almost £400 to add to our activities pot.

We also got to celebrate National Sunglasses Day (which the sun did come out for). National Hawaii Day which is always great fun. Pet Set Party Animals also paid us a visit. Our newest resident S.G got to see his daughter conquer a fear and hold a snake, which made him a very proud dad. Although S.G did not get to join in with everyone else, he was overjoyed at a private visit to his room with some of the animals.







Congratulations to KD for graduating! The graduation was held in the house and his family attended, his social workers, his old foster carers, his tutor, his IRO and professionals at Lambeth KD also gave a speech during the graduation and he was very happy to be celebrated.







Milligan are holding a coffee morning on **Friday 27th September**. It would be lovely if you could all join us at Milligan Court for some coffee and cakes to help raise money for Macmillan Cancer Support. We ask for a **minimum Donation of £2.00 per person.**

If you are interested please can you RSVP to Ayshea Russell on Ayesha.Russell@chartwelltrust.org



You're invited



CHARTWELL LOTTERY

A free to play lottery each month, everyone is allocated is a number which they keep for the duration of play, the winner will be presented with a £25 voucher!

and the winner is...



Peece Hanlon-Buttin

Barkby Court

MEET THE TEAM

Danielle Smith- Deputy Manager- Milligan

What's the top destination on your must-visit list? - I think it may have to be between Australia and New Zealand.

, What's your favourite sport/team

- England and Chelsea

What's the first concert you ever went to? Or what concert would you like to go to?

- My first ever concert was in Birmingham to watch Paramore with friends and they were amazing, it definitely set the concert/festival bug off. The one Band I have always wanted to watch is Linkin Park.

What's one hobby you'd love to get into? -Archary, the accuracy and adrenaline when hitting the target will be amazing.

If you could choose a super power, what would it be?

- The ability to fly, saving so much time on travel

Have any good news stories or anything to celebrate? We want to involve you in our newsletter, please email newsletter@chartwelltrust.org with photos/videos and tell us all about it! Also use suggestionbox@chartwelltrust.org for any suggestions you have for us as a company.





DIVING FOR OLYMPIC GLORY AFTER Career-Threatening Injury

NEWS

When Team GB's Kyle Kothari reflects back on the journey to his first ever Olympic Games, he feels proud. The 26-year-old is preparing to go for glory in the men's 10m platform dive, the same event in which Tom Daley won bronze in Tokyo. After medals in lower-profile events, Kyle faced the possibility of career-ending operations, first in 2019 for a ruptured left Achilles, and then the same injury on the other foot in 2021 - six months before the last Games in Tokyo. "At that point, I wasn't sure I'd be able to come back," he tells BBC Asian Network. Kyle says he started exploring life outside of sport, even working at JP Morgan as an analyst for seven months. But receiving an offer to work full-time made him realise he couldn't leave the sport just yet." Especially when I knew if I could stay injury-free, I knew how good I could be. "If I didn't give it a go, I'd be cheating myself later down the line." Now, he says he is grateful for National Lottery funding, and hopes that sports in general can become better-paying, so it becomes a realistic career path for people from diverse backgrounds.



BLIND WOMAN 'NERVOUS BUT EXCITED' ABOUT SKYDIVE

A blind woman doing a skydive to raise money for charity says she is "nervous but excited" - and expects her guide dog to be excited too. Louann Kent is doing the tandem skydive to raise money for <u>Guide Dogs, external</u>, which partnered her with Ugo the golden retriever back in 2017. Mrs Kent, who is from Derby, said Ugo had transformed her life and enabled her to do things independently. She is one of more than 100 people across the UK who are taking part in 12 different skydive events for Guide Dogs, which they have nicknamed Blind Panic. Collectively they are hoping to raise £100,000. Claire Robotham, a fundraising manager for Guide Dogs, said: "We'd like to say a big thank you to Louann and all the volunteers taking part in the Blind Panic challenge, helping to raise vital funds for our organisation.



Rioting and violence amplifies the UK's employee personal safety crisis

As the rioting and violence over the past weeks continues to send shockwaves through our workplaces and communities, marketleading personal safety technology provider, Peoplesafe, has seen a 10% upsurge in demand for personal safety alarms in the past two weeks alone.

As is evident from this upsurge, press coverage and news reports, many workers across all sectors are gravely concerned for their personal safety. Lone working staff, particularly those employed in retail, hospitality and healthcare are feeling vulnerable.

"Terrible events like this bring to the fore concerns for personal safety. We have seen in research that this is not just down to isolated events – it is always there," says Peoplesafe CEO, Naz Dossa, also BSIA Chair of the Lone Working Group.

We know from our research that seven million workers in the UK already worry about their safety each week. Pre-riots, 57% were already concerned about facing aggression from the public, and one in four were already saying they would prefer not to take a role that involved face-to-face contact with the public. 62% cited personal safety concerns among the reasons for this.

This is not acceptable.

Chartwell Trust Care takes any of these behaviours seriously. As a care provider and an employer, Chartwell Trust Care has a legal and moral responsibility to protect their employees and service users from the humiliation and indignity of harassment. For all our employees who are feeling unsafe, you can raise your concern with your line manager or the manager.



The following people started. Welcome to the Team!:

- Olukemi Segun-Orija- Limes
- Eseroghene Iyamu- Tentercroft 1

WELCC

• Denise Mukopfa- Milligan

Make sure you like our Facebook page to see lots of updates on what Chartwell is up to!







Deputy Manager-Supporting living

- Hold a NVQ Level 5 or willing to work towards
- Experience of working with people with Autism, Learning Disabilities and/or complex behaviours, either in a professional or personal setting.
- Deputy Manager
 experience

133477781270

 Able to work full time hours (40) including weekends

Support Worker- RM17

- Hold a NVQ Level 2 or willing to work towards
- Experience of working with people with Autism, Learning Disabilities and/or complex behaviours, either in a professional or personal setting.
- Able to work full time hours including weekends

Bank Domestic- RM17

- Clean to a high standard
- Clinical Lead experience
- Registered Manager
 experience
- Able to work full time hours (40) including weekends
- Be able to do on call

Refer a Friend Scheme If you know someone who would like to work for us - refer them! and receive £200 after they successfully complete 1000 hours working

REFER A FRIEND CHANGES

Take a look

at Chartwell

Care

Services on

Indeed

We have reviewed and made changes to the refer a friend scheme. In order for Chartwell employees to qualify for referral payments, the candidate must work a set amount of hours for, which applies to both full time and bank employees. The candidate must have worked 1000 hours to qualify for payment.

The refer a friend form must be signed by the referrer and referral. The home manager must sign the form once the candidate is assigned to their place of work. Once completed, the form must be sent to HR and Payroll to approve the payment.

JOKE OF THE MONTH

What do you call a magic dog?

A labracadabrador

EMPLOYEE OF THE MONTH Congratulations to





for being chosen as September's Employee of the Month!

Mujeeb has gone above and beyond in providing extra support to staff and coming in on his days off to provide support. Mujeeb made his way into the city centre and engaged with MHM calmed him down, reassured him and even supported him to attend his appointment with the optician. Mujeeb made sure that MHM was safe and went back to Ainsdale, handing over to the supporting staff and his line manager.



Other nominees included:

- Lakhwinder Singh from **Barkby Court** because of his hard work and commitment. Lacky is always the first one on shift and the last one to leave. Lacky has a very caring attitude towards the service users and is always seeking the best for them. Lacky is always willing to assist staff and is always eager to improve is knowledge to assist in caring for the service users in a person-centred way.
- Innocent Mangumba from Barclay Street. Innocent completed his level 2 and enrolled straight into his level 3, he is working hard to remain on track. Innocent is fully involved with supporting the people we support, and ensuring they are supported fully during activities. He ensures that all activities are person centred, and he is working closely with the individuals and their family,. He is always approachable to staff and people we support.
- Toheeb Abolade from **Sheringham**. For his fantastic support he gives as a key worker and also team leader.
- Beverley Edwards from Milligan. Beverley is a highly respected, established Team Leader who has consistently demonstrated exceptional performance within her role, she goes above and beyond her daily duties, she takes every day in her stride and completes all tasks asked of her without hesitation. Beverley has shown nothing but loyalty and commitment, her hard work has made a significant impact on the team and contributed to Milligan's achievements. Beverley is a great support and comfort to managers and the team. Beverley is approachable when they need advice, which she is always willing to provide. Beverley has also played a key role in leading the support Team as well as getting stuck in herself to prepare Milligan court for recent inspections.
- Mohammed Mustapha from Barkby mews. Since joining in April, he has shown a willingness to learn his role and I have had great feedback about his overall work ethic. He recently became a father for the first time so that's good news too.

LOOKING FORWARD TO SEPTEMBER



It says that the new national holiday seeks to encourage more people to go back to their movie theatrewatching routine.





World Suicide Prevention World's Biggest Coffee Day provides the opportunity for people, across the globe, to raise awareness of suicide and suicide prevention. MACMILLA

Morning is Macmillan **Cancer Support's** biggest fundraising event.







Naomi O'Connor **Priyanka Ahmed** Abdulrasaq Oyedeji Adetoke Abioye Iwuala Chimezie **Christopher Page** Shalom Aberuagba Joy Ugbara Mercedita Bradshaw

Azeezah Amigun Ikechukwu Okafor **Lorraine Taylor Mujeeb Aderibigbe** Modupe Oluwo Joy Atewe Latifatu Adio Sandra Chibwana **Ophelia Asamoah**